



**NEFA PHONELINE MONTHLY REPORT**

*September 2017*

*Greeting North East Freedom Area Narcotics Anonymous,  
I would first like to thank all members for allowing me to be of service. I have  
been in contact with our acting regional Phonenumber chair and have received  
directions on the operations of the phonenumber and I have a firm understanding of  
my role as chair.*

*The chart below shows our success of the recently answered calls.*

<u>July 2017</u>	<u>Aug 2017</u>
<u><b>Calls: 283</b></u>	<u><b>Calls: 249</b></u>
<u><b>Missed calls: 22</b></u>	<u><b>Missed calls: 20</b></u>
<u><b>Voicemails: 22</b></u>	<u><b>Voicemails: 20</b></u>
<u><b>PERCENTAGE: 92%</b></u>	<u><b>PERCENTAGE: 90%</b></u>

**OPEN SHIFTS**

**Thurs 8:00pm-11:00pm**

**Sat 1:00pm-5:00pm**

*Feel free to contact me via email. Thanks again for the opportunity to serve.*

*Thanks,*

*Joe L*

Joe.letke@verizon.net

443-621-0470

**HOT LINE 800-317-3222**