



NEFA PHONELINE MONTHLY REPORT



March 28, 2018

Greeting North East Freedom Area Narcotics Anonymous,

The regional phoneline received 284 calls in February, there were 44 missed calls and 14 voicemails, which brings us to 11% unanswered calls.

I attended the regional phone line committee conference call with the regional phoneline chair and 2 other area phoneline chairs.

I contacted all volunteers on the 12 Step Call list for NEFA to confirm their availability to serve. Unfortunately, we lost several people on the list and could use some new volunteers on the list. Requirements are 1yr. clean and willingness to serve, giving new people rides to a meeting is not a requirement.

The NEFA phoneline committee met and reviewed the volunteer packet to ensure current data and trained new volunteers.

In March NEFA filled 3 of the open shifts, thank you Leon and Morgan. The training only takes about 10 minutes and I can meet with interested people in order to train them. Clean time requirement is 6 months.

The 13 current open shifts are

Sunday 11-7:30 a.m.

Monday 11-7:30a.m.

Tuesday 5-8p.m.

Tuesday 11p.m.-7:30a.m.

Wednesday 1-5p.m. (2)

Wednesday 11p.m.-7:30a.m. (2)

Wednesday 7:30-1p.m.

Thursday 7:30-1p.m.

Thursday 1-5p.m.

Thursday 5-8p.m.

Friday 5-8p.m.

Friday 1-5p.m.

The committee NOW meets at 6:30 PM- 2nd Monday of the month @ Graceland United Methodist Church 6714 Youngstown Rd, Dundalk Md. 21222

Thank you for the opportunity to serve to Narcotics Anonymous.

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