

NEFA HOTLINE REPORT

7/27/2016

Would like to thank everyone for allowing me to serve as the hotline chair for the last 12 months. I have enjoyed meeting everyone and learned so much so thank you!

- There are plenty of open shifts they constantly changing so please contact Bob M if interested his number is listed below. Requirements are 6 months clean time and working phone (No government phones)
- Twelve step members are always needed also.
- I will be attending Regional in August along with the new hotline chair.
- June: total calls 271, missed calls 67 25 % missed call rate .

Missed calls have been very high last two months and again this month. Please let hg members and others know that hotline volunteers are needed.

Thanks for allowing me to serve,
Tracy O (Chair)
410-736-9819
Bob M (Vice)
443-687-6131