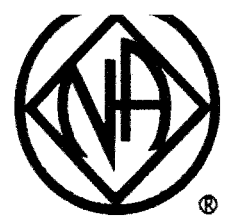




NEFA PHONELINE MONTHLY REPORT



January 17, 2018

Greeting North East Freedom Area Narcotics Anonymous,

I attended the regional phone line conference call with the regional phoneline chair and 3 other area phoneline chairs.

The regional phoneline received 297 calls in December, 46% of those calls were answered, which left 161 not answered.

The regional phoneline chair returned one of several messages left by callers who did not reach an operator, however he was informed that the person had passed away from a drug overdose.

The regional chair is taking this seriously and has been removing people from their shifts if they are not answering calls.

NEFA has filled 4 of those open shifts (Latasha, Joe, Heather and Tony) and I have continued to seek more volunteers. The training only takes about 10 minutes and I can meet with interested people in order to train them.

The current open shifts are

Monday 1p.m.-5p.m.

Monday 11p.m.-7:30a.m.

Tuesday 7:30a.m.-1p.m.

Wednesday 7:30a.m. -1p.m.

Friday 1p.m.-5p.m.

Sunday 11p.m. -7a.m.

The committee meets at 6:30 PM- 1ST Monday of the month @ Graceland United Methodist Church 6714 Youngstown Rd, 21222

Thank you for the opportunity to serve to Narcotics Anonymous

Joe L.

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