

1 NEFA Phone line Report 4-24-13

Currently all 35 phone line positions are taken.

NEFA hold ~~10~~ of those positions. Last month, we had 365 calls, and missed 65 calls. We

met on April 18th, 3 members plus me, were in attendance. We discussed missed calls and possible solutions and out of state calls.

We will be meeting again on June 20th, 2013 at Dundalk Church of the Brethren at ~~herby~~ York 6:30 Yorkway. We do have backup positions available and are always in need of support.

Brian J.

443 844-4011