

**NEFA HOTLINE REPORT**  
**11/25/2015**

- Subcommittee meeting will be held third Monday of month at 6pm
  - Youngstown church
  - 6736 Youngstown rd.
  - Baltimore, Md 21222
- I did attend and host our area sub committee phone conference on November 11,2015
  - we had two vol that logged on still struggling to get volunteers to attend sub committee mtgs.

Missed calls have been decreasing for all areas of free state region.

Open shifts available 6 months clean time and phone. From Nov 1,2015 to Nov 24, 2015 there was 179 incoming calls and 20 of them were not answered...

**Old business**

We are still in need of 12 step members for the NEFA area. A 12 step member consist of having working knowledge of the 12 steps. We do not give out 12 step member phone numbers we do not ask or expect 12 step members to pick up people. the purpose of a 12 step call is following. ***Would like to thank everyone who contacted me with names and numbers..Thank you***

one it keeps hotline free for incoming calls

It gives the caller time with someone with more knowledge and experience of NA.

!2 step call is for someone struggling and needs someone to give them a shot of hope.

**New Business**

As the holidays get closer we will start dealing with meetings closing and holiday marathons. Please keep me updated on all closings, marathons or any changes due to holidays. You may contact me by phone text or email. This helps us direct the caller to the correct locations.

Same applies as we approach the cold winter months. Please keep me updated on any closing due to snow or inclement weather.Please call me about your hg closings ....

The number listed on website for me is incorrect my correct info is listed below.

**Thanks**

**Tracy O ( area chair)**

**410-736-9819**

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**Robert M ( vice-chair) 410-633-0570**